



Services Policy

The following services are offered by Aquarian Clinic, Inc. to members in good standing:

Office visits

Office procedures/labs [wholesale prices]

- Those contained on the list of covered procedures are performed at no charge to members unless otherwise specified.
- Those on the discounted list are charged at the price listed.
- Those not on either list are charged at the price given to the patient at the time of the procedure.

Phone/Email/Messaging – Care is given at no charge to the patient using communication tools during business hours.

Coordination of care/record keeping – The practice works to coordinate care with the member and with other physicians, and also works to minimize those visits whenever possible.

After-hours care – The practice provides appropriate care after-hours within reason, including secure messages with a response time of 24-48 hours for non-emergent care. Emergencies and urgent matters that cannot wait are strongly encouraged to be taken to the nearest emergency department.

Regarding Hospital Care

Aquarian Clinic, Inc does **not** provide care directly to patients while they are admitted to the hospital. Our practitioners will defer to the Hospital physician providing care to the patient. However, coordination of care can continue. Discussions between patients, family members, and hospital caretakers, with the staff regarding the care in the hospital are encouraged.

Regarding billing to patients insurance

Aquarian Clinic Inc. is a fee-for-service Direct primary care facility that does not bill insurance for services rendered. The patient is ultimately responsible for all payment obligations arising out of their treatment or care and guarantee payment for these services. The patient may request that labs or medications are sent to through insurance providers. Doing so means the patient accepts responsibility for deductibles, co-payments, co-insurance amounts or any other patient responsibility indicated by their insurance carrier that may arise.